## HESAA Graduate Assistantship 2023-2024 Office of Event Services 1 position available

Title: Graduate Assistant, Office of Event Services, Canisius College

The Office of Event Services is responsible for coordinating the logistical details for all campus-wide events and overseeing numerous programming and meeting spaces on campus, as well as, the development and execution of Commencement ceremonies, Ignatian Scholarship Day and Spring Honors Convocation.

Position Overview:

This position is multi-faceted in meeting the needs of a diverse administrative and student population. The Graduate Assistant must be a self-motivated learner, efficient problem solver, and enjoy multitasking in a fast-paced environment. The Graduate Assistant will hold weeknight and bi-monthly weekend on-call responsibilities with co-Graduate Assistant to assist evening and weekend events as needed.

**Report To:** Connie M. Pileri

Assistant Dean for Student Affairs/Director of Event Services

Office of Event Services 2001 Main Street Buffalo, NY 14208

716.888.2180 • eventmgt@canisius.edu

Terms: August 7, 2023 - May 19, 2024 (subject to change)

**Compensation:** Tuition: 100% tuition waiver of the program cost

Stipend: \$2000 for the academic year Meal Plan: \$1350.00 for the academic year

Housing: Single bedroom in a shared apartment with other graduate

students.

Additional hourly employment opportunities may be available.

**Qualifications:** 

- Bachelor's degree.
- Enrollment in HESAA program at Canisius College.
- Excellent customer service skills, time management, supervisory, and organizational skills.
- Strong interpersonal and oral and written communication skills.
- Ability to work autonomously or in a group setting.
- Strong work ethic, flexibility, and initiative.

## Office of Event Services General Duties and Responsibilities:

- 1. Establish and maintain 25 weekly scheduled office hours per week in addition to weeknight and weekend on-call rotation with co-Graduate Assistant (GA).
- 2. Responsible for hiring, scheduling, training, staff development, and supervision of all Event Services student employees with co-GA.
- 3. Responsible for student employee scheduling.
- 4. Assist with maintaining and managing events requested through the 25Live event scheduling/room reservation software.
- 5. Review, confirm, coordinate room reservations and room setup needs with clients: students, departments, faculty, staff and external. This is to include, but not limited to the following:
  - a. Coordinate and communicate with the Media Center, Facilities Management, Chartwells, and Public Safety for any event requirements.
  - b. Communicate updates with the event organizer or service provider.
  - c. Create room diagrams for events, as needed.
  - d. Provide assistance to our clients throughout the event to ensure the event operates efficiently and effectively.
  - e. After completion of the event, review event for changes that need to occur for next time.
  - f. Send "satisfaction survey" to the client.
- 6. Run event production including lighting and audio and visual equipment, when necessary.
- 7. Responsible for and assist with the event room setup, execution and room strike along with student employees.
- 8. Create weekly student employee event production/setup schedule and review student employees completed work at the end of their shift.
- 9. Ensure that event facilities are operational and properly maintained; and make recommendations to supervisors and process work orders, as needed.
- 10. Participate and assist with the development, coordination and implementation of the Graduate and Undergraduate Commencement ceremonies, Ignatian Scholarship Day, and Awards Ceremony.
- 11. Assist the administrative staff with the implementation of the College's event policies and update office, location and event procedures.
- 12. Assist in the execution of campus-wide activities including but not limited to Open House and New Griff Orientation.
- 13. Other duties and responsibilities as assigned.

## **SUMMER EMPLOYMENT OPPORTUNITY - SUMMER 2023**

**Objective:** In conjunction with the graduate assistantship and due to the amount of training this

position requires, the Office of Event Services offers a paid summer position for the

GA hired for the 2023-2024 academic year.

Number of positions:

Terms:

**Compensation:** up to \$2500 (tentative)

• Final compensation amount for summer will be dependent upon budget approval and GA's availability.

 Additional hourly employment opportunities on evenings and weekends may be available.

June 6, 2023 – July 31, 2024. The position is multi-faceted in meeting the co-

curricular needs of a diverse population. This position will require the supervisor to work some evenings and when scheduled, weekend time commitments.

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**Duties:** Refer to full Graduate Assistant position description.