The mission of The Griff Center for Student Success is to serve our transformative learning community in the spirit of *cura personalis*, care for the whole person, through opportunities and services which develop and empower students to achieve academic and career success.

We are a dedicated team of academic and career coaches committed to student retention and persistence. There are three distinct groups of student development experts working within the Griff Center for Student Success: Academic Achievement Team, Career Development Team, and Support Services Team. Each team is housed together in three locations to effectively serve our students based upon their respective function.

We are here to support student success at Canisius. If you have any questions about the Griff Center, please let us know!

**Dr. Mark Harrington**
Assistant Vice President, Student Success

**Jennifer Herrmann**
Associate Dean, Student Success

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**Academic Achievement**
716-888-2170

**Career Development**
716-888-2174

**Support Services**
716-888-2485

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Griff Center for Student Success

Twitter & Instagram
@Griff_Center
The Academic Achievement team supports students through advisement of freshmen, still deciding students, transfer students, and student-athletes. Additionally, the team is responsible for working with students to set academic goals and assist with their academic success. The Academic Achievement team provides the following services to students:

- **Freshmen Course Scheduling:** Collaborate with academic departments to ensure new students have a positive academic transition from high school to college by creating a schedule based on their academic goals. Canisius has a faculty advising model where beginning in their first semester, faculty within their respective department serve as their academic advisor. For students who are still deciding, a member of student success serves as their advisor.

- **Advisement for Transfers, Still Deciding Majors, and Student-Athletes:** Responsible for an additional layer of academic support for students who are transfers, still deciding on a major, and Division 1 NCAA student-athletes.

- **Care and Concern Management:** Create a network of support for students who are academically at-risk or are experiencing any challenges during their pursuit of their educational goals.

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**Meet the Academic Achievement Team**

**Jennifer Herrmann**  
Associate Dean  
- Success Coach (CAS: M-Z)  
- Transfer Support Services  
- Care Management  
- Progress Reports  

e: herrman1@canisius.edu  
p: 716-888-2524

**Tracy Callaghan**  
Associate Director  
- Success Coach (CAS: A-L)  
- Freshmen Scheduling & Advisement  
- Chair, Cura Personalis Team  
- Academic Leaves  

e: callagh2@canisius.edu  
p: 716-888-2856

**Lindy Feider**  
Assistant Director  
- Success Coach (Athletes)  
- Student-Athlete Advisement  
- FAR Liaison  
- Cura Personalis Team  

e: feiderl@canisius.edu  
p: 716-888-2477

**Location:** Old Main 013  
**Hours:** Monday-Friday 8:30am - 5:00pm
The Career Development team assists students with their career goals through strategic partnerships with employers and our Canisius faculty. This team supports our students through one-on-one career coaching, alumni connections, on campus recruitment, and career events. The Career Development team provides the following services to students:

- **Career Coaching**: Available for all students seeking assistance in exploring and defining their career interests. Students can work with their dedicated career coach to review resumes, cover letters, and LinkedIn profiles; practice interviewing skills; learn how to effectively job and internship search, gain networking opportunities, and more!

- **Handshake**: Canisius’ exclusive online job board available to all students and alumni. To access full-time, part-time, and internship postings, as well as information on career events and resources, go to your MyCanisius student portal and find Handshake under “My Applications.”

- **Alumni Career Services**: As a benefit of being a graduate of Canisius, alumni can utilize the services of the Career Development team to assist in the job search process at any time.

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**Meet the Career Development Team**

- **Eileen Abbatoy**, Senior Associate Director  
  - Career Coach (Freshmen & Alumni)  
  - Pathfinders Program  
  - Dean & Faculty Liaison  
  - Major/Career Decision-Making  
  e: abbatoye@canisius.edu  
  p: 716-888-2478

- **Sheila Pettigrew**, Senior Assistant Director  
  - Career Coach (Seniors & Grad Students)  
  - Employer Relations  
  - Griff Fair  
  - Career Events  
  e: toombs@canisius.edu  
  p: 716-888-2488

- **Rachel Emmons**, Coordinator  
  - Career Coach (Sophomores & Juniors)  
  - On-Campus Recruitment  
  - Marketing Communications  
  - Handshake  
  e: emmonsr@canisius.edu  
  p: 716-888-2474

**Location**: HO 014  
**Hours**: Monday-Friday 8:30am - 5:00pm
The Support Services team offers individualized support to student success at Canisius through the following services:

- **Study Center (OM 311)**: An area where students can focus on their work in a quiet environment.
- **Tutoring Center (OM 315)**: Tutors are available in various academic disciplines to help address student needs.
- **Student Accessibility Services (OM 317)**: Canisius is committed to creating equal access for all students with disabilities and we provide reasonable accommodations for registered individuals (permanent or temporary).
- **Testing Center (OM 317)**: Oversight of proctoring of academic accommodations and make-up exams.
- **Scuba Zone: Academic Mentoring Center (OM 318)**: Meet regularly with a mentor to reach your academic goals.
- **Veteran Resource Center (OM 320)**: The Veteran Resource Center is a comfortable space where our veterans can study and relax in-between classes. The Griff Center supports our veterans through various programs and services.

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**Meet the Support Services Team**

**Sierra Bonerb**  
Associate Director  
- Success Coach (SEHS: A-L)  
- Student Accessibility Services  
- Veteran Support Services  
- Testing Center  

E: rapones@canisius.edu  
P: 716-888-2476

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**Monika McFoy**  
Assistant Director  
- Success Coach (WSB)  
- Pathfinders Advisor (WSB)  
- Tutoring Center & Study Center  
- Academic Success Workshops  

E: mcfoym@canisius.edu  
P: 716-888-2265

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**Angela Bufalino**  
Coordinator  
- Success Coach (SEHS: M-Z)  
- Academic Mentoring Program  
- Student Accessibility Services  
- Testing Center  

E: bufalin2@canisius.edu  
P: 716-888-2851

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**Location**: Old Main 3rd Floor  
**Hours**: Monday-Friday 8:30am - 4:30pm